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| **STUDENT SUPPORT**  **FRCC, Boulder County Campus** | |
| **COVID UPDATES FOR FRCC:**  <https://www.frontrange.edu/being-a-student/campus-safety/frcc-covid-19-updates> | |
| **DEPARTMENTS** | **LINKS AND PHONE NUMBERS** |
| **Admissions & Outreach**   * Available for same services as before but offered remotely | [bccadmissions@frontrange.edu](mailto:bccadmissions@frontrange.edu)  or 303-678-3722 |
| **CARE or Conduct Concerns**   * Available remotely to help instructors or staff with concerns about a student; * Fill out concern report if you have any mental health, conduct, attendance, or personal concerns about a student’s welfare | Concern form: https://cm.maxient.com/reportingform.php?FrontRangeCC&layout\_id=20  Or contact [carla.stein@frontrange.edu](mailto:carla.stein@frontrange.edu) or 303-678-3755 or [nancy.west@frontrange.edu](mailto:nancy.west@frontrange.edu) or 303-678-3646 |
| **Cashiers Office**   * Available to help students with issues regarding tuition payments | [cashiers@frontrange.edu](mailto:cashiers@frontrange.edu)  or 303-404-5487 |
| **Childcare** (CCAMPIS grant)   * Available to provide parents with information about childcare support and availability | [Maegan.Vallejo@frontrange.edu](mailto:Maegan.Vallejo@frontrange.edu)  or 303-678-3799  And link for support for parents with children at home: <https://blog.frontrange.edu/2020/04/06/educational-resources-and-activities-for-families-learning-from-home/> |
| **College Now**   * Available to answer questions about Front Range courses offered at high schools | [bccollegenow@frontrange.edu](mailto:bccollegenow@frontrange.edu)  or 303-678-3764 |
| **Disability Support Services**   * Provides accommodations for students with documented disabilities, alternate formats and other technologies, and success strategies for online learning | [peggy.copeland@frontrange.edu](mailto:peggy.copeland@frontrange.edu)  or 303-678-3643  [harris.armstrong@frontrange.edu](mailto:harris.armstrong@frontrange.edu)  or 303-678-3900 to make appointments  or go to the website:  <https://www.frontrange.edu/being-a-student/disability-services> |
| **Disability Assistive Technology Services**   * Available for students needing help with any technology used by disability services | [Catherine.Stager@frontrange.edu](mailto:Catherine.Stager@frontrange.edu)  or 720-336-1245 |
| **Financial Aid**   * Available to help students with any financial aid concerns or questions | [finaid@frontrange.edu](mailto:finaid@frontrange.edu)  or 303-678-3696 |
| **Mental Health Counseling**   * Provides emotional support and strategies for dealing with our COVID 19 crisis along with any other personal issues | [ashley.connolly@frontrange.edu](mailto:ashley.connolly@frontrange.edu)  or 303-678-3689  [paul.darby@frontrange.edu](mailto:paul.darby@frontrange.edu)  or 303-678-3610 |
| **Pathways Advising & Caree**r   * Helps students identify classes they should take, develop an educational plan, and assist students with any course issues | [bcadvising@frontrange.edu](mailto:bcadvising@frontrange.edu)  or 303-678-3628 |
| **Registrar**   * Available for same services as before, but offered remotely; * Helps with international students; * Helps students with incompletes and S/U grades | [bccregistrar@frontrange.edu](mailto:bccregistrar@frontrange.edu)  or 303-678-3635 |
| **Dean of Student Affairs Office**   * Available to provide support for staff, parents, or students with any issues regarding FRCC | [carla.stein@frontrange.edu](mailto:carla.stein@frontrange.edu)  or 303-678-3755 |
| **Student Life**   * Provides virtual support and answers questions for students; * Provides a list of resources on food, housing, mental health, activities for kids, museum virtual tours, group movie nights, etc. | [amanda.clancy@frontrange.edu](mailto:amanda.clancy@frontrange.edu)  or 303-678-3742  Resource list:  <https://docs.google.com/document/d/1IGBuU9ybUu9UhE674H9x2uu3CWxviC9Z5Hh49yvvYcE/edit?usp=sharing> |
| **Student Organizations**   * Provides information about how to participate remotely in existing organizations | [kodi.phelps@frontrange.edu](mailto:kodi.phelps@frontrange.edu)  or 303-678-3738 |
| **Testing** (closed until further notice)   * Accuplacer testing not available until June; alternatives are being discussed; * Refer students to instructors for specific details on tests for classes | [bctesting@frontrange.edu](mailto:bctesting@frontrange.edu)  or 303-678-3647 |

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| **INSTRUCTIONAL SUPPORT at BCC** | |
| **Academic Support Center**   * Offering tutoring, SI, math lab, writing center, general academic strategy support | [amy.mann@frontrange.edu](mailto:amy.mann@frontrange.edu) or 303-678-3688  [harris.armstrong@frontrange.edu](mailto:harris.armstrong@frontrange.edu) or 303-678-3901 |
| **Computer support**   * Offering state-wide 24/7 help desk to support students having any computer issues in their new remote access classes | Call 1-888-800-9198  Or by email at [ol@frontrange.edu](mailto:ol@frontrange.edu) |
| **Library**   * Offering remote library services, including phone & email research consultations with WebEx option to come; * Due dates for returning library books have been extended | [Che.Gant@frontrange.edu](mailto:Che.Gant@frontrange.edu)  or call 303-678-3721. |
| **Math lab supplemental instruction**   * Offering SI for MAT 120, MAT 121 & MAT 135; * Offered at same time as before, but remotely; * Students should check their D2L shell for more information | [heather.frost@frontrange.edu](mailto:heather.frost@frontrange.edu)  or 303-678-3782 |
| **Math lab virtual session (online labs)**   * Offering math labs via WebEx; * Available Mon-Thurs. from 9am-5:30pm; * instructors are listed and links to accessing the help session is provided on the schedule | Schedule for math labs: <https://docs.google.com/document/d/1SDTwNL_DhG8JBo6B5G7ft0nkgNmozqz5pV34n9ujvEw/edit> |
| **Tutoring**   * Tutoring is available through remote delivery such as Video Conference (WebEx, Zoom, FaceTime, and Google Hangouts etc.), telephone and emails.  All eligibility requirements have been waived for the remainder of the semester | [heather.frost@frontrange.edu](mailto:heather.frost@frontrange.edu) or 303-678-3782  [harris.armstrong@frontrange.edu](mailto:harris.armstrong@frontrange.edu) or 303-678-3901  (submit tutor request form)  <https://www.frontrange.edu/being-a-student/academic-assistance/boulder-county-campus-academic-success-center/tutoring-at-boulder-county-campus> |
| **Writing Center**—**online**   * Can submit papers for feedback by one of the instructors in the writing center; * Instructors will edit and return the paper with feedback on how to improve the paper | <https://www.frontrange.edu/being-a-student/academic-assistance/online-writing-lab> |
| **Writing Cente**r—**individual sessions**   * Email to make appointment for online session; * Can meet with an instructor individually & remotely | [amy.mann@frontrange.edu](mailto:amy.mann@frontrange.edu) or 303-678-3688  [harris.armstrong@frontrange.edu](mailto:harris.armstrong@frontrange.edu). or 303-678-3900 |

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| **COMMUNITY SUPPORT** | |
| * **211 Colorado help center:** provides an extensive list of local resources available by county in Colorado: * Includes information on employment and unemployment supports, housing, financial assistance, childcare, food assistance, health coverage, mental and emotional health, child and adult protection, elder services, supports for people with disabilities, resources for businesses, donations and volunteering, and other supports | [www.211Colorado.org](http://www.211Colorado.org)  or 866-760-6489  (click on blue box “CoVID-19 Resources;” scroll to “Boulder County;” (third row and click on “learn more” or call 720-776-0822 for Boulder County specific information) |
| * **Project Hope:** provides shelter, clothing, food, showers, clothing, non-perishable meals, and other resources. | Call 720-494-4673 for information about services for homeless students   * For clothing and non-perishable meals, go to 804 S. Lincoln Street, 12-6 pm M-F * For shelter Sun.-Wed: Journey Church, 2000 Pike Road, Unit A from 1-5pm * For shelter Thurs.-Sat: Faithpoint Church, 833 15th Avenue |
| * **Xfinity Internet:** providing free and affordable internet services for low income families | Sign up at <https://www.internetessentials.com/> |